

Placing a Call

- Dial an extension number
- Or: Dial the external number required

Call Transfer

- While connected to an outside line, press the **TRANS/PGM**
- Dial the desired extension number, (**700-899**)
- Hang up to complete call transfer
- Or: Announce the call, then hang up to complete call transfer

Call Pick-up

- Dial ***1** to answer an unattended phone ringing in your area

Using Speed Dial Numbers

- Press the **Speed** Button
- Dial the speed bin number you wish to call (**01-19** or **200-999**)

Ring Type Mode

- Press **Trans/PGM** button
- Press **11** for internal or **12** for external Ring Tone
- Choose dial tone **1** to **8**
- Press **Hold/Save** button

Do Not Disturb (DND)

- Press **Dnd (Toggle On/Off)**
- Dial ***53** (Toggle On/Off) - 8 button

Redial

- Dial **52** - automatically starts last number redial

Paging

- Dial **#00** For "All Call" Paging
- Dial **#7** For "Internal" Paging
- Dial **#5** For External Paging

Voice Mail

Dial 999, enter password: extension plus your password

Greetings:

Record Greeting Press **8**

Messages:

Retrieve Message Press **1**

Delete Message Press **3#** or **Delete Soft Key**

Save/Skip Message Press **2**

Replay Message Press **1**

Call Forward

- Dial **49**
- Dial the desired call forward type
 - 1 - Immediate**
 - 2 - Busy**
 - 3 - No Answer**
 - 4 - Busy/no answer**
 - 5 - Immediate to an External Number**
 - 6 - No Answer to an External Number**
- Dial the destination you wish to forward your calls to (**700-899** or dial **999** to send to Voice Mail)

To cancel a Call Forward

- Dial **59**

Retrieving Voice Mail Messages Externally (DDI's)

- Dial **DDI Number**
- During Message press # key
- Enter Authorisation Code (2 to 5 digits) followed by #
- Follow prompts

Holding Calls

- To place call on hold
- Press the **HOLD/SAVE** button
- To retrieve
- Press flashing line flex button

Call Park

- While connected to an outside call
- Press the **TRANS/PGM**
- Dial the Call Park Location (**601-609**)
- Hang up

Retrieve a Parked Call

- Dial the Call Park Location (**601-609**)

Flexible Keys

Program Flexible Buttons

- Press the **TRANS/PGM** button
- Press a flexible button you wish to program
- Enter the desired code (*refer to the table below*)
- Press the **HOLD/SAVE** button

Extensions	700-899
Call Park	601-609
Group Call Pickup	*1
Speed Dial	Speed 01-19
	Speed 200-999
Call Log	TRANS/PGM + 57
Background Music	TRANS/PGM + 73
Call Back	TRANS/PGM + 92
Redial	TRANS/PGM + 97
Conference	TRANS/PGM + 91
Flash	TRANS/PGM + 94
Speed	TRANS/PGM + 90

Dial by name Keys Chart

Q - 11	A - 21	D - 31
Z - 12	B - 22	E - 32
. - 13	C - 23	F - 33
1 - 10	2 - 20	3 - 30
G - 41	J - 51	M - 61
H - 42	K - 52	N - 62
I - 43	L - 53	O - 63
4 - 40	5 - 50	6 - 60
P - 71	T - 81	W - 91
Q - 72	U - 82	X - 92
R - 73	V - 83	Y - 93
S - 74	8 - 80	Z - 94
7 - 70		9 - 90
*1 - Blank		
*2 - :	0-00	#
*3 - ,		

The iPECS 4 Button phone has 4 Programmable flex buttons under the LCD display.

Trans/PGM The **TRANS/PGM** key is used to **TRANSFER** calls and **PROGRAM** system features on the keyset

Hold/Save The **HOLD/SAVE** key is used to place calls on **HOLD**, it is also used to confirm the programming of features

Call Back The **Call Back** button Initiates call back requests when calling a busy station; Call is competed when busy station returns to idle status

OHD The **OHD button** allows user to place a call when the handset has not been picked up

Speaker The **SPEAKER** key is used to activate the speaker on the phone for the hands free speaker-phone

DND The **DND** key puts your phone in Do not disturb mode so you will not receive any calls, also switches phone into Day/Night/Auto modes

Speed The **Speed** button lets you quickly access speed dials number loaded into the system

Vol ▲ The **Vol ▲** key increase the volume of Ring tone, hand piece and speaker

Vol ▼ The **Vol ▼** key decrease the volume of Ring tone, hand piece and speaker



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- **Flexible keys:**
The colour of the LED signifies the status of stations, or lines.
- Feature access also can be programmed on these keys.
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iPECS



**4 Button iPECS
User Guide**